

# Testing Studio+

Empowering your teams to efficiently test all of your Conversational AI scenarios.

## Testing Studio+

Testing Studio+ is a testing automation framework engineered for Omilia applications that is able to reproduce and validate conversational scenarios.

## Benefits



### Increase Collaboration Among your Teams

Testing Studio+ provides a single place to validate your application, where teams can collaborate, align, and provide feedback to build flawless conversational experiences.



### Uncover Limitations and Expand your Application

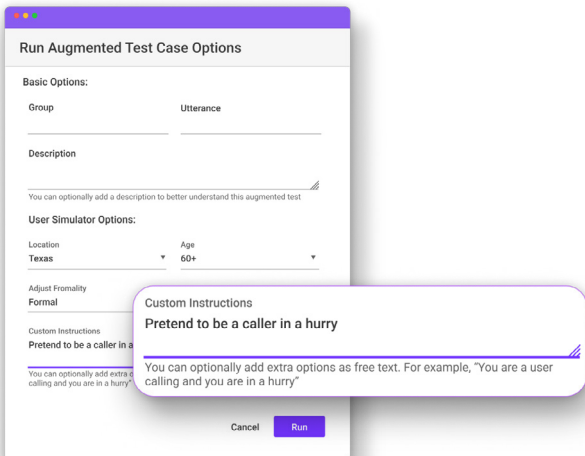
By simulating conversations between your dialogue application and LLM, you can pinpoint areas where your text and voice applications might lack support.



### Optimize in a Single Platform

Projects can be initiated, tested, and finalized within a unified environment, enabling the simulation of realistic scenarios that closely resemble end-users' interaction with the application.

# Features



## Augmented Test Cases

Generate new test cases automatically, based on existing ones, by defining personas using Generative AI.

Simulate personas by defining demographic parameters like gender, age, and locale.

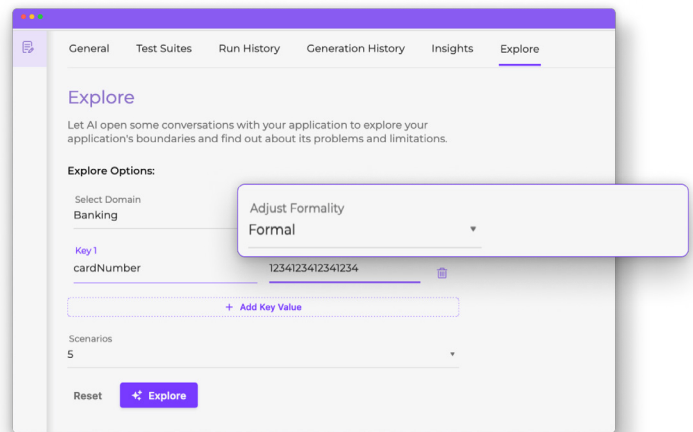
Give custom instructions to further define the nature of your test cases.

## Explore Application Coverage

Empower users to push the boundaries of the application without the need for an established repository of test cases.

Easily select the domain, formality, and the number of scenarios.

Define simulation data needed for different scenarios, for example credit card number, year of birth, and postal codes.

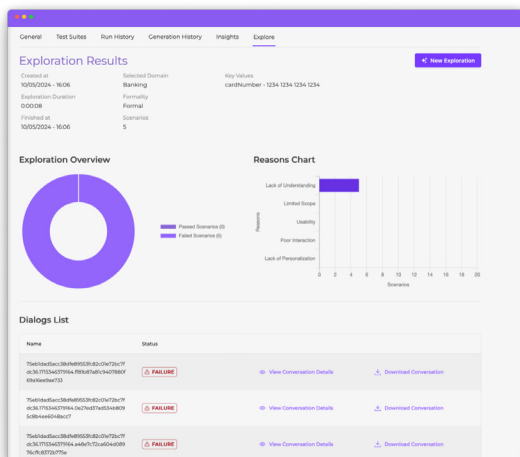


## Intuitive Test Results

View test results and identify opportunities for improvement with the click of a drop-down.

A simple-to-read reasons chart provides a summarization of all failed tests, and what categories they failed for.

Users can click on each scenario to view exploration-generated dialogue details and summaries, and easily download the test case for their repository.



\* The images contained in this datasheet are artist's renderings

Omilia is a Conversational AI pioneer, delivering the highest quality, automated voice and chat solutions for Customer Service. Omilia owns and provides state-of-the-art technology in Conversational AI, enabling clients to improve their customer experience, shorten response times, and reduce costs. The Omilia Cloud offering allows businesses to effortlessly identify, authenticate, and serve customers across any channel, with ready-to-go integrations, and pre-built solutions trained for specific use cases.

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